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NotePage, Inc. White Paper

Company Name: DAOU Systems
Web Address: www.daou.com
Industry: Technology

Business / Organization Description:
DAOU Systems, Inc. is a Information Technology consulting and services company specializing in the Healthcare industry.

How is PageGate Used/Customer Quote:
DAOU integrates PageGate with the Computer Associates' Unicenter-TNG Enterprise Network Management platform to page support personnel when critical events occur within the IT infrastructure. When a critical event occurs within the IT infrastructure, such as a failing or downed networking technology component (switch/router, host/server, database/application, etc.), support personnel are immediately paged with a textual message identifying the affected entity, nature, and criticality of the event.

This immediate notification enables support personnel to more quickly identify and resolve service affecting situations with minimal impact to end users.
James Baxter
DAOU Systems