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NotePage, Inc. White Paper

Company Name: IamResponding
Web Address: www.iamresponding.com
Industry: Public Safety / Law Enforcement

Business / Organization Description:

IamResponding.com's system provides supplemental dispatch notifications directly to your mobile devices and lets you know immediately who is responding to your calls and dispatches, where they are responding, and when they will be responding. This saves critical time, and reduces response times, for fire departments, EMS agencies, SAR and technical rescue teams, and any other incident response teams when responding to emergencies.

IamResponding.com includes many other great features, including:

~ FREE iOS (Apple) and Android apps, with fully integrated Google MapsTM
~ Dispatch messages right to all of your mobile devices;
~ Mapping of your incidents, with voice and visual navigation to the scene;
~ Live mapping of the current location of all of your responding members;
~ Hydrant and water source mapping;
~ 40+ map marker icons (truss construction information, Knox BoxTM information and locations, road closures, bridge height and weight restrictions, and many more);
~ AVL - automated mapping of the location of all responding apparatus;
~ Pre-plans embedded right into your maps for immediate identification and access to pre-plan documents and images;
~ An instant mass-messaging system for enhanced communications within your department or team;
~ Web-based scheduling;
~ Station Alerting with customized alert sounds and audio play of dispatch information;
~ Full incident reporting (including NFIRS 5.0, at no additional cost);
~ Training and Drill tracking and reporting;
~ Attendance (meetings, fundraisers, etc) tracking and reporting;
~ Class completion tracking and reporting;
~ Expiration date tracking and reporting (e.g. for all certifications);
~ Apparatus status tracking;
~ A fully interactive calendar;

~ Automated courtesy notifications to friends and family when you are responding to an incident;
~ And much more!

How is PageGate Used:

IamResponding uses PageGate primarily at the end-user level. Many dispatch centers do not have the ability to output incident data over many of the common protocols (SMTP, SNPP). In those cases we deploy PageGate at the PSAP/dispatch center and will use one or more of the integration modules to output the incident data to IamResponding in real-time.

We have numerous local installations of PageGate at dispatch centers around the world using features ranging from Command Line/ASCII, SNPP, SMTP, Serial and the Web API.

IamResponding also uses PageGate in our datacenters as well for the SNPP module. This allows a dispatch center to send SNPP direct to IamResponding if they have a native functionality or PageGate server onsite.

How PageGate Makes Life Easier:

PageGate provides the ability for first responders to receive critical communications with IamResponding in a cost efficient yet reliable means.

We're able to rapidly onboard a dispatch center to the IamResponding system with little to no interaction with a CAD vendor. Features like the Command Line/ASCII module can use common existing features (RMS file drops) and turn that into a trigger to notify IamResponding of an incident.

Customer Quote/Comments:

"I absolutely recommend PageGate, it's an extremely versatile software that should be in every dispatch center."

"The support team is wonderful and continuously provides a great wealth of resources to learn how to get up and running in no time."

"Thank you to the team at NotePage for such a great product!".
Mike Henneka
IamResponding.com